



Jan 2021

RETURN and RESTOCKING POLICY

This policy applies to products originally purchased and shipped from R. M. Young Company.

Equipment returned for refund must be standard models, new, unused and in original packaging. It is the customer's responsibility to ensure that the goods arrive at R.M. Young Company in as-new condition.

A restocking fee as a percentage of published list pricing is applied for equipment that is more than 30 days old.

The standard fee is as follows:

<u>Days Since Purchase</u>	<u>Restocking Fee</u>
60 days	15%
90 days	20%
120 days	25%
150 days	30%

Components that have been removed from complete products are not eligible for refund.

YOUNG products purchased through a reseller or distributor must be approved and handled through the original seller. Additional fees may apply.

Any requests for refund that are not covered by this policy will be handled on an individual basis.